



EVENT BOOKING TERMS & CONDITIONS

These Supper Club Event Terms govern your purchase of tickets for, and attendance at events held by Camp Quality's Supper Club. It is your responsibility to review these Terms prior to the purchase of tickets. **By purchasing tickets you agree to be bound by these Terms.**

Event booking and ticket purchases

1.1. A list of upcoming Supper Club Events, and table prices are available on our Camp Quality Supper Club website. 1.2. In addition to the ticket or table price, GST is applicable on any booking, handling, credit card surcharge or postage fees.

1.3. table bookings are subject to availability, we will inform you if there is a change.

1.4. you may make a booking and/or purchase a ticket for an Event:

1.4.1. online via our website; or

1.4.2. by submitting a booking form for a manual invoice to supperclub@campquality.org.au with the name of the Event, location, number of tickets or tables and requested invoicing details.

1.5. if you choose to book via our manual invoicing process:

1.5.1. your request is subject to approval by the Supper Club team.

1.5.2. full payment must be received in order to secure your table purchase. If full payment is not received by this time, the booking will be cancelled with no notice to you and the table will be made available for other bookings.

1.6. your booking is confirmed when you receive an email notification and receipt from the Supper Club team. You will not receive an electronic ticket.

Refunds, Credits and Transfers

2.1. All table bookings once paid are final. No exchange, credit or refund will be given except in the case of certain cancelled or rescheduled Supper Club Events (see clause 3 below). For clarification, you are not entitled to a refund if:

2.1.1. you did not enjoy the event;

2.1.2. you are no longer able to attend the event; or

2.1.3. you arrive late, more than 15 minutes after your booking time or are refused entry for any reason, subject to individual restaurants terms and conditions.

2.2. A table booking is transferrable to another person on the following conditions:

2.2.1. a request is submitted in writing to supperclub@campquality.org.au containing the replacement guest name, business name and email address.

2.2.2. the request is submitted at least 48 hours prior to the event.

Event Cancellation or Postponement

3.1. Sometimes Supper Club Events are cancelled, varied, rescheduled or postponed due to Force Majeure Events, situations which can impact your booking.

3.2 If an Event is postponed by Camp Quality or restaurant partner, we will inform you at the earliest possible time:

3.2.1 You may, at your option exercisable by notifying us in writing to supperclub@campquality.org.au no later than 14 days after the cancellation notification, obtain a credit for the ticket price to put towards another of our Supper Club Events that occurs within 12 months of the originally scheduled date of the postponed Event, exchange your table booking in return for the full amount to be transferred as a tax-deductable receipt; or

3.2.2 If you so elect, or if you fail to notify us in writing of your request for a credit within 14 days after the originally scheduled date of the postponed Event, your ticket will be automatically transferred to the new date for the postponed Supper Club Event.

3.3. If a Supper Club Event is cancelled and/or a new date for the Supper Club Event is not announced within 60 days of the postponement/cancellation:

3.3.1 In circumstances where the Supper Club Event is cancelled due to a Force Majeure Event, you will be given a credit for the ticket price to put towards another of our Supper Club Events that occurs within 12 months of the originally scheduled date of the cancelled Event (no refunds will be issued);

3.3.2 In circumstances where the Supper Club Event is cancelled for any reason other than a Force Majeure Event, you may, at your option exercisable by notifying us in writing no later than 14 days after the originally scheduled date of the cancelled Supper Club Event, obtain a refund of the ticket price (excluding booking, credit card and other fees). If you so elect, or if you fail to notify us in writing of your request for a refund within 14 days after the originally scheduled date of the cancelled Supper Club Event, you will be given a credit for the ticket price to put towards another of our Supper Club Events that occurs within 12 months of the originally scheduled date of the cancelled Supper Club Event.

3.3.3 We will use reasonable endeavours to notify ticket holders of a cancellation, variation, rescheduling or postponement of a Supper

Club Event by sending an email to the address provided to us by the ticket holder and putting a notice on our website; however the responsibility to ascertain whether a Supper Club Event has been cancelled, varied, rescheduled or postponed is yours. We do not guarantee that ticket holders will be informed of a cancellation, variation, rescheduled or postponement before the date of the Supper Club Event within the 60 days of the postponement/cancellation. We will make all reasonable attempts possible to contact regarding the cancellation but take no responsibility for individuals in relation to emails not being open.

3.3.4 Except as expressly provided in Clause 3, under no circumstances will full ticket prices (or any part thereof) be refunded or credited. Any refund or credit issued will be your sole remedy for a postponement or cancellation of a Supper Club Event, and we will have no further liability to you in respect of any cancellation, variation, rescheduling or postponement of a Supper Club Event for any reason. Any credits issued for postponed or cancelled Supper Club Events that are not used within 12 months of the originally scheduled date of the postponed/cancelled Supper Club Event will be forfeited.

4. Event Conduct

4.1. You are expected to behave in a professional and appropriate manner at all Supper Club Events. We reserve the right to refuse entry or require you to leave if your behaviour is deemed unacceptable.

4.2. You acknowledge that cameras, audio and video recorders may be bought by Camp Quality for promotional content for future Supper Club Events.

4.3. Camp Quality films and photographs every event. You consent to being filmed or photographed by Camp Quality (or its representatives) and to Camp Quality or the restaurant using your name, likeness, image and/or voice in such photographs or films for the purpose of promoting our events, services and products. No remuneration is payable for such use.

4.4. You acknowledge that you are bound by the terms and conditions listed by the restaurant partner, as well as the official Supper Club Event booking terms and conditions.

Limitation of Liability

5.1. To the extent permitted by law, we exclude all conditions and warranties relating to your purchase of tickets for and attendance at Supper Club Events.

5.2. Where our liability cannot be excluded, such as in relation to Consumer Guarantees under the Australian Consumer Law or other prescribed terms under legislation, our liability for breach is limited to the face value of the ticket purchased by you, plus any relevant booking and delivery fees.

5.3 We will be excused from performance under these Terms and in relation to Supper Club Events to the extent such performance is affected by a Force Majeure Event.

Miscellaneous

6.1. These Terms are governed by the laws of all states in Australia. You submit to the exclusive jurisdiction of the Court in the State of your Supper Club Event to determine any matter or dispute which arises under these Terms.

6.2. If any provision of these Terms is deemed invalid or unenforceable, all or part of that provision will be severed from the Terms and will not affect the enforceability of the remaining provisions of the Terms.

6.3. No waiver of any term shall be deemed a further or continuing waiver of such term or any other term. Any failure to assert any right under the Terms shall not constitute a waiver of such right.

6.4 In these Terms, a "Force Majeure Event" means any of the following (whether or not foreseeable or anticipated): acts of God, terrorism, war, civil unrest, strike or labour dispute, lack of transportation, breakdown, labour or material shortage, blockade or embargo, supplier failure, epidemic or pandemic, government restriction or recommendation, legal requirement, extreme weather, earthquake, drought, fire, flood, explosion, natural disaster, pandemic, epidemic and/or any other event, cause or circumstance that is beyond our reasonable control.

6.5. These Terms and Conditions constitute the entire agreement between Camp Quality and you in relation to the Supper Club Events.